



Sandals Resorts Additional Information

Does it cost more to book the reservation with an agency?

No, the pricing is exactly the same, but you'll have personalized service instead of needing to deal with a call center for any questions or changes.

Should I wait for a sale to book my reservation?

No, you can match any sale price after booking as long as the room category is still available, and your vacation is not paid in full. Booking early is the best option to make sure you get the room that you want.

What are the payment options?

The full Sandals deposit is \$400. You can opt to pay it all at once or do a \$98 deposit when you reserve the room and they will charge the remaining \$302 21 days later. Balances are due 45 days before departure, and you may make any amount of payments you would like in the meantime.

What is the cancellation policy?

Everything paid to Sandals is fully refundable until 30 days prior to your departure at which time 50% becomes non-refundable and then 15 days before travel it becomes 100% non-refundable. Travel Insurance is recommended for all reservations. This does not apply to flights which follow the air carrier's policy for changes and refunds.

Are there any discounts available?

Sandals offers 10% off to Military, First Responders, and IAFF Card holders. Please let me know if you are eligible for any of these.

****Rooms not booked through the agency are not considered part of the wedding group. This means Sierra and Michael will be charged additional fees for you to be included in all of the wedding events. This is the reason we are asking everyone to reserve their rooms with their travel agent, Heather Booze. She can also help you with flights as well as figuring out which room you want to reserve****